



cchh information sheet

ISSUE RESOLUTION

It is the sincere desire of Cook Children's Home Health to provide a high level of care to all patients. In the event you have a question, suggestion, or complaint, we welcome your input. This may be done by calling (800) 747-8242 or by mail to

Cook Children's Home Health
1719 8th Ave
Ft. Worth, TX 76110

AFTER HOUR CONTACT INFORMATION

Cook Children's Home Health is open 08:30 a.m. to 5:30 p.m. Monday through Friday. If the office is closed at any time and you need immediate assistance, please call (682) 885-6294 or (800) 747-8242 and one of our on call staff members will assist you.

SUPPLY TEMPLATES

Cook Children's Home Health now has supply templates available on line at <http://www.cookchildrens.org/ForPatientsFamilies/HomeHealth/Pages/Supply-Templates.aspx> . These templates provide the patient and families a list of supplies along with pictures and re-order numbers.

SAFETY INFORMATION

Educational information on gun safety, home safety, first aid, and safety away from home can be found on Kids Health on the Cook Children's website. To access this information log onto:

<http://www.cookchildrens.org/HealthInformation/ForParents/FirstAidSafety/Pages/default.aspx> .

SURVEY REMINDER

Your feedback is important to us, with it we are better able to identify where we can improve and see what we are doing well. You should be receiving a survey in the mail, please take a minute and complete the survey and send it back to us. Thank you in advance for your input, and remember your opinion matters to us.