

CHIP and Medicaid Changes

March 1, 2012

CHIP Program Information

- **CHIP** is health insurance designed for families who earn too much money to qualify for Medicaid, yet cannot afford to buy private health insurance. To qualify for CHIP, a child must be under age 19, a Texas resident and a U.S. citizen or legal permanent resident. CHIP enrollment fees and co-payments are based on the number of people in the family and the family's income and assets.
- **CHIP Perinate** Program is coverage that provides prenatal care for the unborn children of low-income women who do not qualify for Medicaid. Once born, the child will receive CHIP benefits for the duration of the 12-month coverage period.

Medicaid Program Information

In Texas, there are different types of Medicaid: **STAR**, **STAR+PLUS**, and **STAR Health**.

- **STAR** is the managed Medicaid program where members choose a Health Maintenance Organization (HMO), which is an organization that provides health services to its members also called a health plan. Members will have a health plan ID card and will choose a Primary Care Provider (PCP).
- **STAR+Plus** (SSI) is a Texas Medicaid managed care program designed to provide health care, acute and long-term services and support through a managed care system.
- **STAR Health** is the Medicaid health network for Texas' foster children. It's a statewide Medicaid managed care system customized to serve the unique needs of children in foster care.

Notices

- CHIP & STAR (Medicaid) Families have received notices and information about the changes from:
 - HHSC and
 - THE HEALTH PLANS and
 - THE DENTAL PLANS

Pharmacy

- Beginning on March 1, 2012 CHIP and STAR (Medicaid) Pharmacy Benefits will be coordinated by each Health Plan
- Prescriptions should be filled at a pharmacy that is part of each Health Plan's Pharmacy network
- Lists of the pharmacies are on the health plans website or by calling each health plan

**THE BENEFITS HAVE NOT CHANGED
EACH PLAN WILL OFFER THE SAME PRESCRIPTION
BENEFITS**

Pharmacy Problems

Question: What if a family has a problem getting a prescription?

Answer: Have them contact their Health Plan. HHSC requires that all Health Plans have trained staff to assist members.

Dental

- On March 1, 2012 all CHIP & STAR (Medicaid) members will be enrolled in 1 of 3 statewide Managed Dental Plans*
- They will have a designated dentist that is contract with their Dental Plan

Dental Problems

Question: What if a family has a problem with their dentist?

Answer: Have them contact their dental plan. HHSC requires that all Dental Plans have trained staff to assist members.

Statewide Dental Plans

For both CHIP & STAR (Medicaid)

	Delta Dental	Denta Quest	MCNA Dental
FOR QUESTIONS OR DENTIST INFORMATION	1-866-561-5891 - CHIP 1-877-576-5899 - STAR	1-800-508-6775 CHIP 1-800-516-0165 STAR	1-800-494-6262 CHIP & STAR
TTY LINE FOR PEOPLE WITH A HEARING OR SPEECH DISABILITY	1-800-735-2922	1-800-855-2880	1-800-955-8771
DENTAL PLAN WEBSITE	www.deltadentalins.com	www.dentaquesttexas.com	ww.mcna.net

All CHIP & STAR Members will have a Dental ID card that lists their Dental Plan and Dentist

CHIP Dental Benefit Changes

- Tier Levels will be going away - all members will receive same amount of covered services
- All CHIP Members will have \$564 for most non-preventative care per 12 month enrollment
- Members will have an office co-pay for non- preventative visits

New CHIP Co-Pays

<u>Co-Pays (per visit):</u>	Current Co-Pay	March 1 Co-Pay
At or below 100% of FPL		
Office Visit	\$3	\$3
Non-Emergency ER	\$3	\$3
Generic Drug	\$0	\$0
Brand Drug	\$3	\$3
Facility Co-pay, Inpatient	\$10	\$15
Above 100% up to and including 150% FPL		
Office Visit	\$5	\$5
Non-Emergency ER	\$5	\$5
Generic Drug	\$0	\$0
Brand Drug	\$5	\$5
Facility Co-pay, Inpatient (per admission)	\$25	\$35
Above 150% up to and including 185% FPL		
Office Visit	\$12	\$20
Non-Emergency ER	\$50	\$75
Generic Drug	\$8	\$10
Brand Drug	\$25	\$35
Facility Co-pay, Inpatient (per admission)	\$50	\$75
Above 185% up to and including 200% FPL		
Office Visit	\$16	\$25
Non-Emergency ER	\$50	\$75
Generic Drug	\$8	\$10
Brand Drug	\$25	\$35
Facility Co-pay, Inpatient (per admission)	\$100	\$125

Co-Payments do not apply, at any income level for:

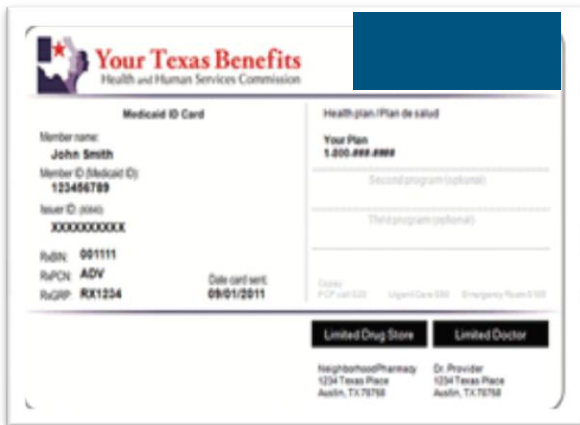
1. Well-baby and well child services
2. Preventative services
3. Pregnancy related services
4. Native Americans or Alaskan Natives
5. Members of the CHIP Perinatal subprogram

More about CHIP Perinate

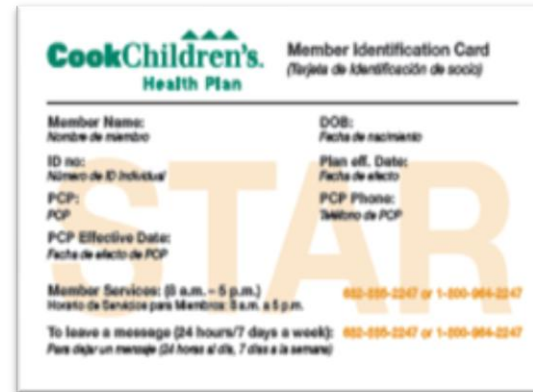
- If a mother enrolls in the CHIP Perinate program this will affect her other children if they are already enrolled in CHIP.
- All of these children must receive their CHIP benefits from the same health plan.
- There are different costs for CHIP perinatal coverage and traditional CHIP. Enrollment fees and co-payments for children on traditional CHIP still apply.

ID Cards

Medicaid Members have 3 ID Cards:



Medicaid Members will receive this from the State



BOTH Medicaid & CHIP Members will receive an ID card from THEIR Health Plan

Prescription information will be included, typically on the back side

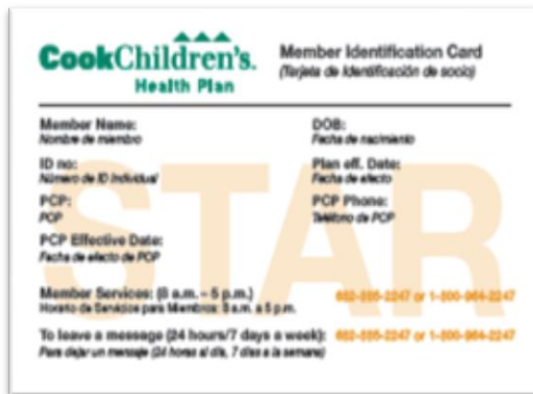
Dental Plan Name	
Dentist	

Enrollee Name	xxx
ID Number	xxx
Date of Birth	xxxxxxxxx
Effective Date	xx
Toll Free Number	xxxxxxxxx

BOTH Medicaid & CHIP Members will receive an ID card from their Dental Plan

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Dental Plan Name Dentist

Enrollee Name xxx
ID Number xxx
Date of Birth xxxxxxxxx
Effective Date xx
Toll Free Number xxxxxxxx

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HHSC Service Areas

HHSC Service Area	Counties
Tarrant	Denton, Hood, Johnson, Parker, Tarrant and Wise
Rural Service Area - Northeast	Anderson, Angelina, Bowie, Camp, Cass, Cherokee, Cooke, Delta, Fannin, Franklin, Grayson, Gregg, Harrison, Henderson, Hopkins, Houston, Lamar, Marion, Montague, Morris, Nacogdoches, Panola, Rains, Red River, Rusk, Sabine, San Augustine, Shelby, Smith, Titus, Trinity, Upshur, Van Zandt, and Wood
Rural Service Area -West Texas	Andrews, Archer, Armstrong, Bailey, Borden, Brewster, Briscoe, Brown, Callahan, Castro, Childress, Clay, Cochran, Coke, Coleman, Collingsworth, Concho, Cottle, Crane, Crockett, Culberson, Dallam, Dawson, Dickens, Dimmitt, Donley, Eastland, Ector, Edwards, Fisher, Foard, Frio, Gaines, Glasscock, Gray, Hall, Hansford, Hardeman, Hartley, Haskell, Hemphill, Howard, Irion, Jack, Jeff Davis, Jones, Kent, Kerr, Kimble, King, Kinney, Knox, La Salle, Lipscomb, Loving, Martin, Mason, McColloch, Menard, Midland, Mitchell, Moore, Motley, Nolan, Ochiltrie, Oldham, Palo Pinto, Parmer, Pecos, Presidio, Reagan, Real, Reeves, Roberts, Runnels, Wheeler, Wichita, Willbarger, Winkler, Yoakum, Young, and Zavala

Note: There are additional HHSC Service Areas which are not listed

Health Plans

HHSC Service Area	Health Plan	Programs	Questions	Website	Behavioral Health	Prescriptions
Tarrant	Aetna	CHIP, CHIP Perinate & STAR (Medicaid)	1-800-245-5380	www.aetnamedicaid.com	1-800-245-5380	1-800-245-5380
Tarrant	Amerigroup	CHIP, CHIP Perinate, STAR (Medicaid) and Star Plus	1-800-600-4441	www.amerigroupcorp.com	1-800-600-4441	1-800-245-4441
Tarrant	Cook Children's Health Plan	CHIP, CHIP Perinate, and STAR (Medicaid)	1-800-964-2247	www.cookchp.org	1-866-258-0942	1-800-964-2247
Tarrant	Bravo/Health spring	Star Plus only	1-877-966-9272	www.mybravohealth.com	1-866-467-3136	1-877-966-9272
Rural Northeast	Amerigroup	CHIP, CHIP Perinate, and STAR (Medicaid)	1-800-600-4441	www.amerigroupcorp.com	1-800-600-4441	1-800-245-4441
Rural Northeast	Superior Health Plan	CHIP, CHIP Perinate, and STAR (Medicaid)	1-800-820-5685	www.superiorhealthplan.com	1-800-213-9927	1-800-820-5685
Rural West	Amerigroup	CHIP, CHIP Perinate, and STAR (Medicaid)	1-800-600-4441	www.amerigroupcorp.com	1-800-600-4441	1-800-600-4441
Rural West	FirstCare	CHIP, CHIP Perinate, and STAR (Medicaid)	1-800-431-7798	www.firstcare.com	1-800-327-6934	1-800-431-7798
Rural West	Superior	CHIP, CHIP Perinate, and STAR (Medicaid)	1-800-820-5685	www.superiorhealthplan.com	1-800-213-9927	1-800-820-5685
Statewide	Superior Health Plan	STAR Health (foster children)	1-866-912-6283	www.fostercaretx.com/about-us/centene-corporation/	1-800-716-5650	1-800-335-8957

Important Contact Information

CHIP	1-877-543-7669 or 1-800-647-6558
Medicaid	1-800-252-8263

Dialing 2-1-1 is a free, easy way to find out about services in your area or state programs